

Mesorah Publications, Ltd



PUBLISHER OF THE ARTSCROLL SERIES

4401 SECOND AVENUE / BROOKLYN, NEW YORK 11232

PHONE 718/921-9000 ♦ FAX 718/680-1875

www.artscroll.com ♦ EMAIL: artscroll@mesorah.com

בע"מ

Mr. Michael Capasso
C & C Industries
5408 Vernon Boulevard
Long Island City, N.Y. 11101

Wednesday, March 20, 2019

Dear Mr. Capasso,

We are writing to express our great gratitude to your staff and to commend you on the quality of your personnel.

We were among the "victims" of the City's replacement of water pipes on 44th Street between 2nd and 3rd Avenues in Brooklyn. Naturally this resulted in the loss of water for our facility, at one of our busiest periods of the year. To make things worse, the work lasted longer than expected because of the deterioration of the 100-year old pipes.

Your crew, led by James Lumpe and Manny Cardoza, was *great!* They kept us informed every step of the way and did everything they could to help in every way they could.

Franklyn Gonzales, your plumber, was *amazing!* He ran a hose from our other building to supply us with water and made sure it was shut off at night and opened during the day, and kept it working perfectly. Without Franklyn, James and Manny – almost a hundred people would not have been able to work and we would have suffered terrible losses.

We are sure you get loads of complaints when you do what you have to do. But not from us! We have only thanks and compliments for your company and your first-class crew.

Rabbi Nosson Scherman

Decades of Literary Accomplishment

ISRAELI OFFICE
ARTSCROLL / JERUSALEM
CLAL BLDG. - 8TH FLOOR
RHOF JAFFA/JERUSALEM
PHONE (02) 624-4032
FAX (02) 624-2699